

Bettola

TIMBER ELECTRIC FIREPLACE

Model# : ☐ P600

☐ P750

☒ L800

OWNER'S MANUAL



AC 220V-240V 50Hz 750/1500W

WARNING

Read and understand this entire owner's manual, including **all safety information**, before **plugging in** or **using** this product. Failure to do so could result in **fire, electric shock, or serious personal injury**.

CAUTION

Keep this owner's manual for future reference. If you sell or give this product away, **make sure this manual accompanies this product**.



IMPORTANT SAFETY INFORMATION!

WARNING

When using electrical appliances basic precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- Read all instructions before using this heater.
- This heater is hot when in use. To avoid burning, do not touch hot surface. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 1 m from the front of the heater and keep them away from the sides and rear. In order to avoid overheating, do not cover the heater.
- Extreme caution is necessary when any heater is used near children or the infirm and whenever the heater is left operating and unattended.
- Always unplug heater when not in use.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped damaged in any manner, return heater to authorized service facility for examination, electrical or mechanical adjustment, or repair.
- Indoor use only, do not use outdoors.
- This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tipped over.
- To disconnect heater, turn controls to off, then remove plug from outlet.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, or flammable liquids are used or stored.
- Use this heater only as describes in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- DANGER-HIGH Temperatures may be generated under certain abnormal conditions. Do not partially or fully cover or obstruct the front of this heater.
- Replacement of the lamps should be done only while the heater is disconnected from the supply circuit.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
- **WHEN INSTALLING YOUR FIRE INTO A TRADITIONAL BRICK CHIMNEY, ALWAYS ENSURE CHIMNEY HAS BEEN BLOCKED OFF, FAILURE TO DO SO MAY RESULT IN FAILURE OF FAN HEATER DUE TO EXCESSIVE DRAUGHT .**

Preparation

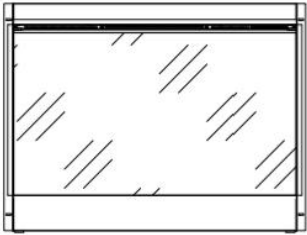
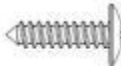


This product includes a **GLASS panel!** Always use **extreme caution** when handling **glass**. Failure to do so could result in **personal injury** or **property damage**.

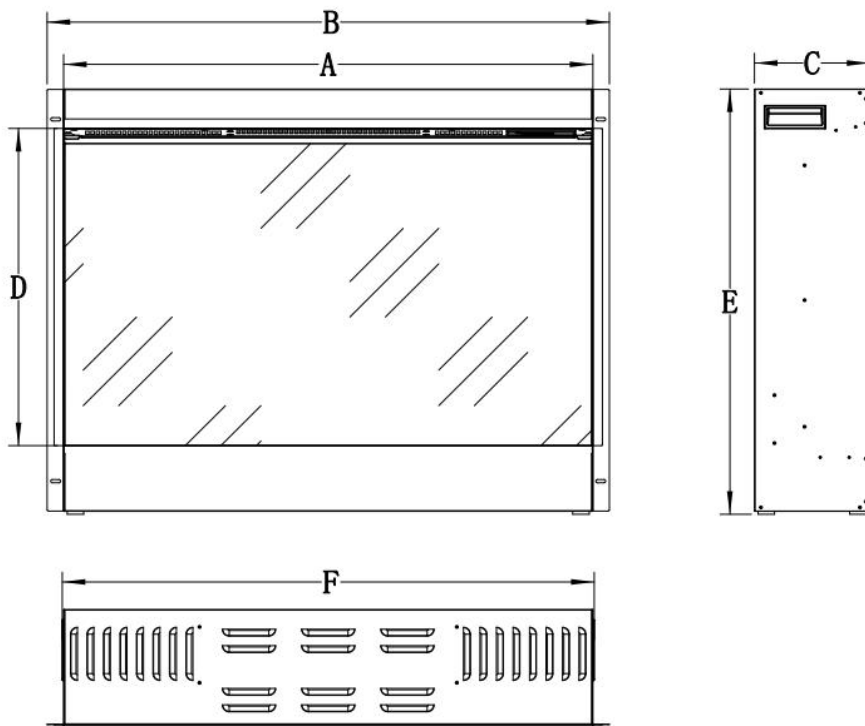
Remove all parts and hardware from the carton and place them on a clean, soft, dry surface. Parts and assembly steps are grouped for wall-hanging or recessing use. Check the parts list to make sure nothing is missing. Dispose of packaging materials properly. Please recycle whenever possible.

You will need the following tools (not included): Phillips screwdriver; stud finder; level; tape measure; electric drill; 1/4" wood drill bit, hammer.

Parts and Hardware

 A-Fire	 C-Remote Control	 D-Loose Logs	 E-Clear Crystals
 B-Wood Screws	 F-Smoky Crushed Glass	 G-Bark	 H-Ash

Specification and Dimension



Product Dimensions

Model#	A	B	C	D	E	F
P600	23-3/4" 60.2cm	25-3/4" 65.2cm	7" 17.5cm	23-3/4" 60.2cm	30-1/4" 76.6cm	23-3/4" 60.6cm
P750	29-1/2" 75.2cm	31-1/2" 80.2cm	7" 17.5cm	27-3/4" 70.2cm	34" 86.6cm	29-3/4" 75.6cm
L800	31-1/2" 80.2cm	33-1/2" 85.2cm	7" 17.5cm	19" 48.2cm	25-1/2" 64.6cm	31-3/4" 80.6cm

Installation and Assembly

Your appliance is a wall-mounted, recessed appliance. Select a suitable location that is not susceptible to moisture and is away from drapes, furniture and high traffic areas.

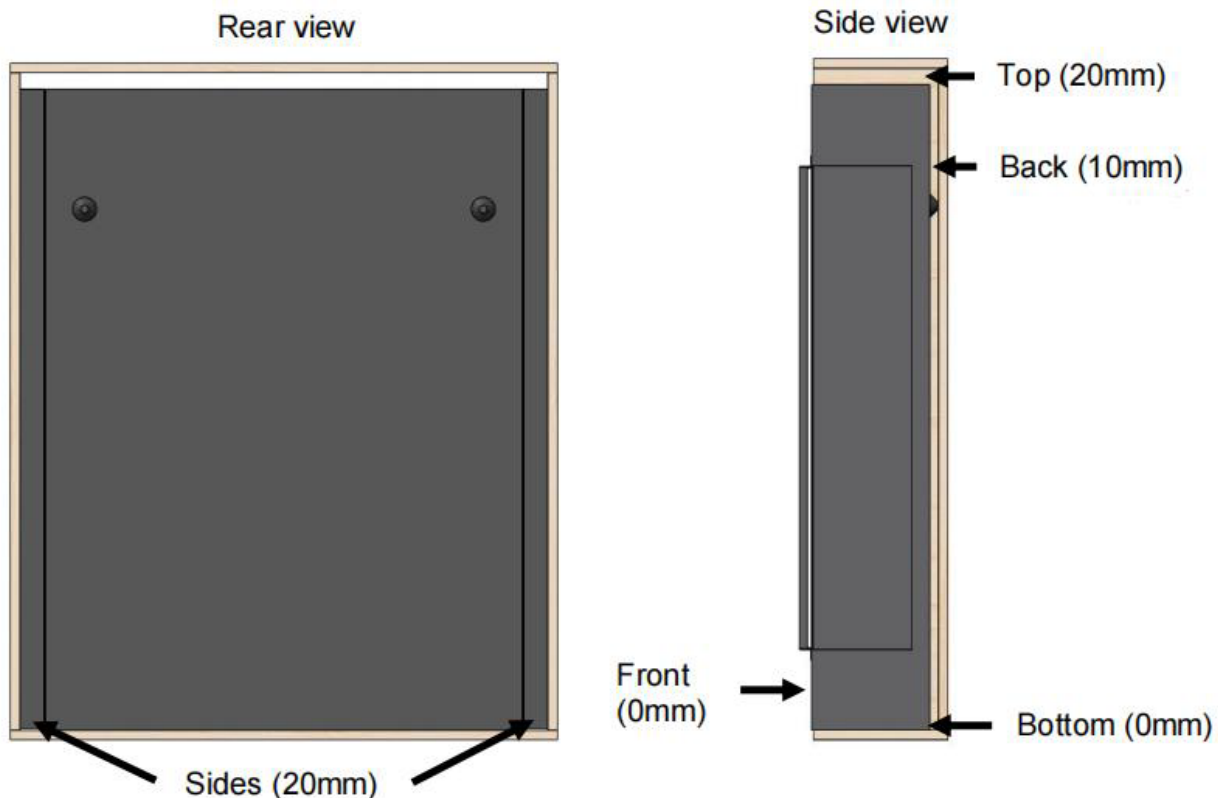
IMPORTANT:

WHEN INSTALLING YOUR FIRE INTO A TRADITIONAL BRICK CHIMNEY, ALWAYS ENSURE CHIMNEY HAS BEEN BLOCKED OFF, FAILURE TO DO SO MAY RESULT IN FAILURE OF FAN HEATER DUE TO EXCESSIVE DRAUGHT .

MINIMUM CLEARANCE TO COMBUSTIBLES

Measurements are taken from the glass front.			
Bottom	0"	Top	11. 8" (300mm) to mantel
Sides	0"	Front	36" (1000mm) from heater outlet
Back	0"		

Minimum clearances include non-combustible materials and apply to both recess fitting and surround fitting. Minimum clearances:



Front Glass Installation / Removal

1. Take off all screws from the top the glass panel. Fig.1-1
2. Tilt the front glass forwards, and have two people to move out the glass panel. Fig.1-2
3. Reverse these steps to re-install the front glass.

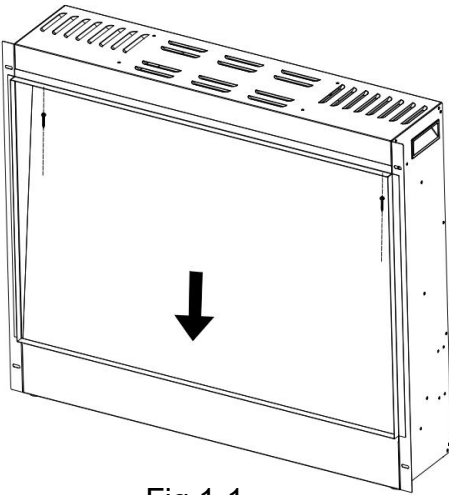


Fig.1-1

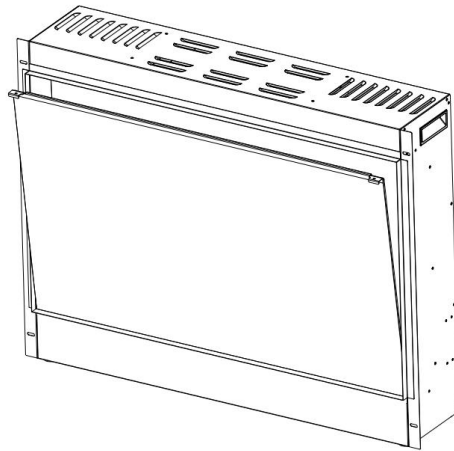


Fig.1-2

Loose logs | Crystal | Smoky Crushed Glass | Bark / Ash Installation

- A. Glass front must be removed and the appliance must be mounted in its final location before the fuel-bed media are installed.
- B. Carefully place the smoky crushed glass, bark, ash and clear crystals into the bottom tray illustrated. Apply an even layer from side to side. **Fig. 2**
- C. Place loose logs as decided.



Fig. 2

Operation



Read and understand this entire owner's manual, including **all safety information**, before **plugging in** or **using** this product. Failure to do so could result in **electric shock, fire, serious injury, or death.**

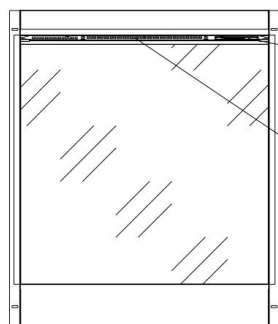
Power

Plug the power cord into a AC 220-240 Volt outlet (see **IMPORTANT SAFETY INFORMATION** on **Pages 2 and 3**) . Make sure the outlet is in good condition and that the plug is not loose. **NEVER** exceed the maximum amperage for the circuit. **DO NOT** plug other appliances into the same circuit.

Methods of Operation

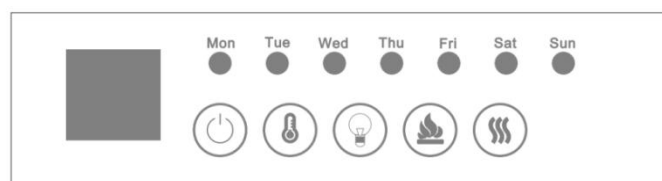
This fire can be operated by the CONTROL PANEL, by the battery-powered REMOTE CONTROL or by Tuya APP.

Before operating, please review the **IMPORTANT SAFETY INFORMATION** on **Pages 2 and 3**, and heed all warnings.



Control Panel

Heater Outlet



Control Panel

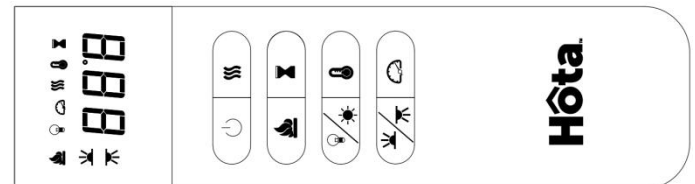
Control Panel Operation

BUTTON	FUNCTION	ACTION & INDICATION																																										
 POWER	ON: Enables control panel functions and remote control. Turns on flame effect. OFF: Disables control panel functions and remote control. Turns off flame effect.	1. Press once. Indicator light turns on. Power turns on. All functions enabled. 2. Press again. Flame effect turns off. Unit goes to standby. All functions turn off.																																										
 TEMP	1. Press once: Touch panel indicator becomes active. 2. Press again until desired setting is reached. Digital display shows settings as below <table><tr><td>NO</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td><td>13</td></tr><tr><td>°F</td><td>64</td><td>66</td><td>68</td><td>70</td><td>72</td><td>74</td><td>76</td><td>78</td><td>80</td><td>82</td><td>84</td><td>86</td><td>88</td></tr><tr><td>°C</td><td>18</td><td>19</td><td>20</td><td>21</td><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td><td>29</td><td>30</td></tr></table> NOTE: Press the button for 5 seconds to switch between °C and °F		NO	1	2	3	4	5	6	7	8	9	10	11	12	13	°F	64	66	68	70	72	74	76	78	80	82	84	86	88	°C	18	19	20	21	22	23	24	25	26	27	28	29	30
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°C	18	19	20	21	22	23	24	25	26	27	28	29	30																															

 FLAME BRIGHTNESS	FLAME button: Makes flame effect dimmer and brighter. NOTE: Flame effect stays on until power button is turned off. Flame effect must be on for heater to turn on.	1. Press once. Indicator light turns on. Flame brightness effect gets changing. 2. Press again. until desired setting is reached.
 FLAME COLOR	Flame color button: Makes the color flame effect changing. NOTE: color effect stays on until power button is turned off. Color flame effect must be on for heater to turn on. NOTE: this fire is with memory function for flame.	1. Press once. Flame color effect gets changing. 2. Press again until desired setting is reached.
 HEATER	HEATER button: Turns heater on and off. NOTE: To prevent overheating, the heater fan will blow cool air for 8-10 seconds after the heater turns off.	Press the heater button to set fire heating mode: H-0: Heater and Blower Off H-1: Low Heater On (750W) H-2: High Heater On (1500W)

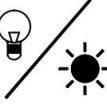
Press and hold the power button for 5s to be paired your remote control with your fire.

433MHZ (0.1W)



Remote Control Operation

BUTTON	FUNCTION	ACTION & INDICATION
 POWER	ON: Enables control panel functions and remote control. Turns on flame effect. OFF: Disables control panel functions and remote control. Turns off flame effect.	1. Press once. Indicator light turns on. Power turns on. All functions enabled. 2. Press again. Flame effect turns off. Unit goes to standby. All functions turn off.
 FLAME	COLOUR buttons: Makes the colour flame effect change. NOTE: Colour effect stays on until power button is turned off. Colour flame effect must be on for heater to turn on.	1. Press once. Flame color effect is in mode. 2. Press again until desired setting is reached.

 TEMP	1. Press once: Touch panel indicator becomes active. 2. Press again until desired setting is reached. Digital display shows settings as below <table><tr><td>NO</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td><td>13</td></tr><tr><td>°F</td><td>64</td><td>66</td><td>68</td><td>70</td><td>72</td><td>74</td><td>76</td><td>78</td><td>80</td><td>82</td><td>84</td><td>86</td><td>88</td></tr><tr><td>°C</td><td>18</td><td>19</td><td>20</td><td>21</td><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td><td>29</td><td>30</td></tr></table>													NO	1	2	3	4	5	6	7	8	9	10	11	12	13	°F	64	66	68	70	72	74	76	78	80	82	84	86	88	°C	18	19	20	21	22	23	24	25	26	27	28	29	30
NO	1	2	3	4	5	6	7	8	9	10	11	12	13																																										
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°C	18	19	20	21	22	23	24	25	26	27	28	29	30																																										
NOTE: Press the button for 5 seconds to switch between ° C and ° F																																																							
 TIMER	TIMER button: Controls timer settings to turn off fire at selected time. Settings range from 0.5 hours to 8 hours.						1. Press once. Indicator light turns on. Timer is set to 0.5 hours. 2. Press again until desired setting is reached. Indicator lights show setting.																																																
 FLAME SPEED	Flame speed button: Controls the speed of the flame.There are 3 flame speed settings: 01 (Slow), 02 (Medium), 03 (Fast).						1. Press once. Flame speed is in mode. 2. Press again until desired setting is reached. Display shows the setting.																																																
 FUEL BED COLOUR	LED Fuel-bed light button: Makes the colour on fuel-bed light changeable. NOTE: Fuel-bed color effect stays on until power button is turned off.						1. Press once. LED fuel-bed light colour effect is in mode. 2. Press again until desired setting is reached.																																																
 FLAME FUEL BED BRIGHTNESS	LED Flame or LED Fuel-bed light brightness button: Makes the LED flame or fuel-bed light brightness changeable.						NOTE: Press&Hold the button for 5 seconds to switch flame fuel bed function. 1. Press once. LED fuel-bed light brightness effect is in mode. 2. Press again until desired setting is reached.																																																
 HEATER	HEATER button: Turns heater on and off. NOTE: To prevent overheating, the heater fan will blow cool air for 8-10 seconds after the heater turns off.						Press the heater button to set fire heating mode: H-0: Heater and Blower Off H-1: Low Heater On (750W) H-2: High Heater On (1500W)																																																

Temperature Limiting Control

This heater is equipped with a Temperature Limiting Control. Should the heater reach an unsafe temperature, the heater will automatically turn OFF. To reset:

1. Unplug the power cord from the outlet.
2. Turn the ON/OFF switch on the CONTROL PANEL to OFF. **Wait 5 minutes.**
3. Inspect the fire to make sure no vents are blocked, or clogged with dust or lint. If they are, use a vacuum to clean the vent areas.
4. With the POWER switch in the OFF position, plug the power cord back into the outlet.
5. If the problem continues, have your outlet and wiring inspected by a professional.

Remote Control Battery Information

- Remote control uses two AAA batteries (**NOT Included**)



NEVER dispose of batteries in **fire**. Failure to observe this precaution **may result in an explosion**. Dispose of batteries at your local hazardous material processing center.

Care and Maintenance

Cleaning



ALWAYS turn the heater **OFF** and **unplug the power cord from the outlet** before cleaning, performing maintenance, or moving this fire. Failure to do so could result in **electric shock, fire, or personal injury**.



NEVER immerse in water or **spray with water**. Doing so could result in **electric shock, fire, or personal injury**.

Metal:

- Buff using a soft cloth, slightly dampened with a citrus oil-based product.
- **DO NOT** use brass polish or household cleaners as these products will damage the metal trim.

Glass:

- Use a good quality glass cleaner sprayed onto the cloth or towel. Dry thoroughly with a paper towel or lint-free cloth.
- **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Vents:

- Use a vacuum or duster to remove dust and dirt from the heater and vent areas.

Plastic:

- Wipe gently with a slightly damp cloth and a mild solution of dish soap and warm water.
- **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Timber:

- Wipe with a damp cloth, **NEVER** use abrasive cleaners, chemicals or harsh cleaning products.

Maintenance



Risk of electric shock! DO NOT OPEN any panels ! No user-serviceable parts inside!



ALWAYS turn the heater **OFF** and **unplug the power cord from the outlet** before cleaning, performing maintenance, or moving this fire. Failure to do so could result in **electric shock, fire, or personal injury.**

Electrical and Moving Parts:

- The fan motors are lubricated at the factory and will not require lubrication.

Storage:

- Store heater in a clean dry place when not in use.



WARNING! NO SERVICING of the internal or electrical parts should be performed by the consumer. Do not service the unit yourself.



WEEE:

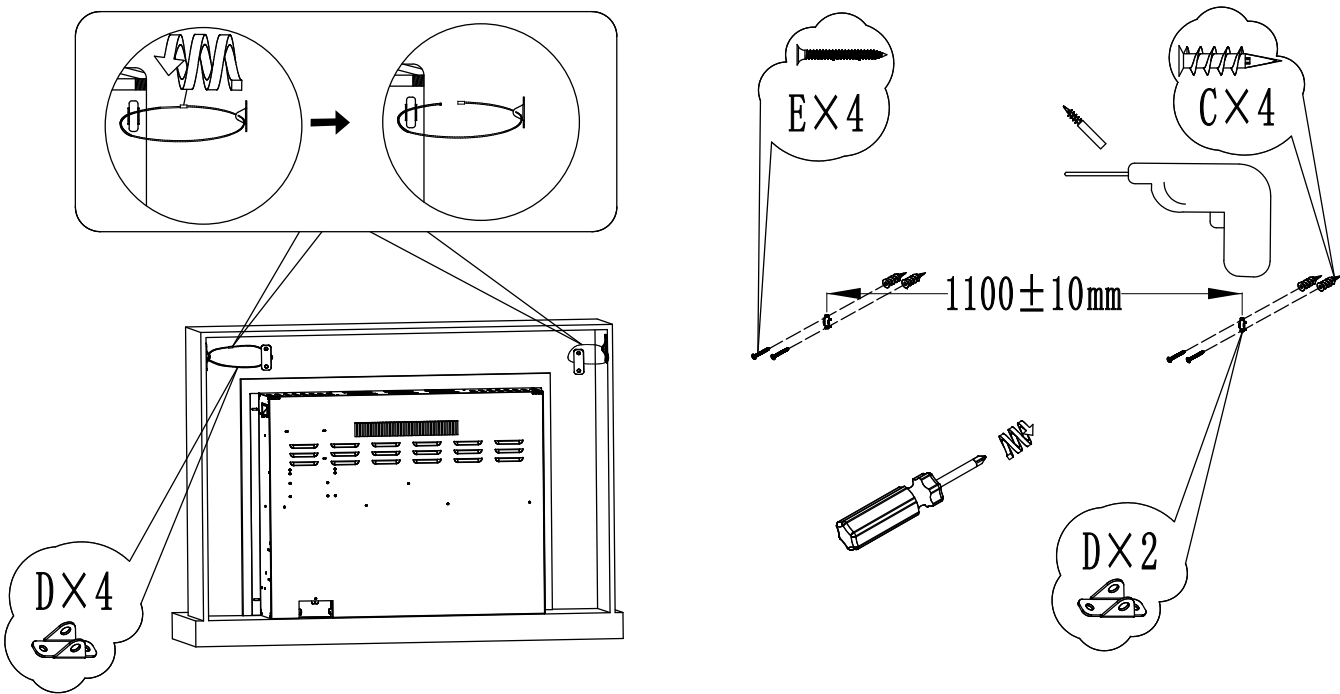
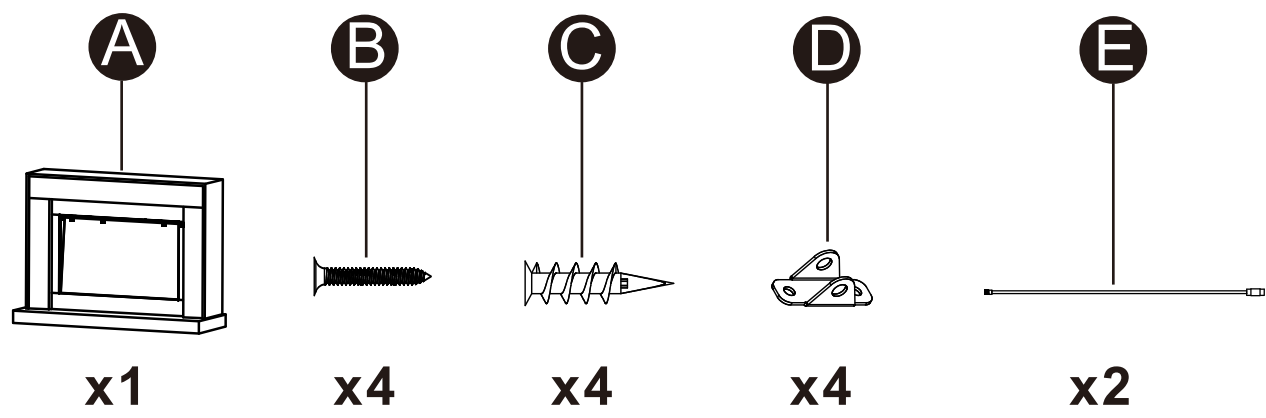
Meaning of crossed –out wheeled dustbin:

Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities. Contact you local government for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.

When replacing old appliances with new ones, the retailer is legally obligated to take back your old appliance for disposals at least free of charge.

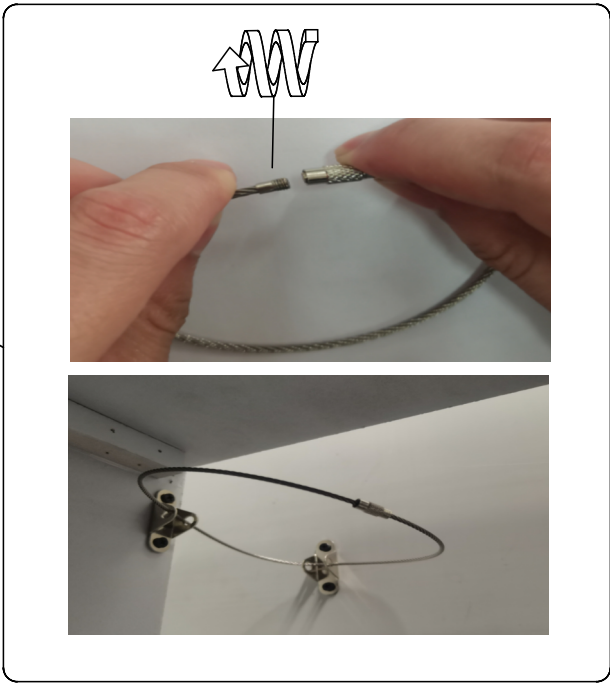
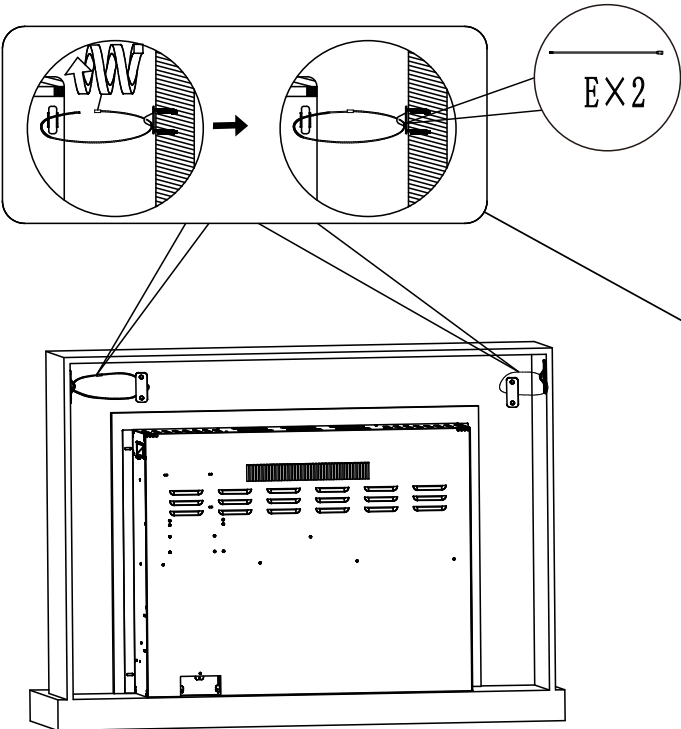
Installation Guideline

Bettola



1 Step 1. Un-tighten the steel cable from the back of the mantel.

2 Step 2. Fixing the two (supplied) mounting brackets to the wall by using the four screws.
Use plastic anchors if in need



3 Step 3. Thread the steel cable to the mounting bracket on the wall.

4 Step 4. Tighten the steel cable and make sure mantel will not fall down.

Warranty Details

FLAMORA

Your fireplace warranty with one year from the date of purchase. Our warranty covers (Heater, Blower, PCB, Flame Motor, LED light strip include flame led light, ember bed light, down-light, Control Panel, Remote Control). Glass, metal parts, decorative fuel bed media are not covered under warranty.

Model/Style/Size:	
Invoice No.:	
Purchased From:	
Date of Purchase:	
Customer Name:	
Tel No:	
Customer Address:	
Installed By:	
Tel No:	
Installation Date:	
Fitter's Signature:	
Printed Name:	

This form must be completed within 30 days of installation and returned with a proof of purchase to:

John J Doyle Limited
5 Duncrue Place
Belfast
BT3 9BU
Tel:+44 (0) 2890 247864
info@johnjdoyle.com